## *Microsoft* Services

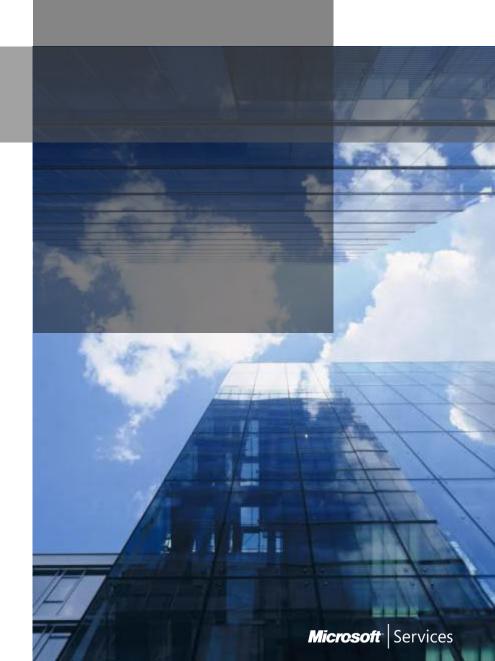


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# Agenda

- Waar zie je de risico's
- A view on governance
- SharePoint landscape
- SharePoint life cycle overview
- SharePoint governance model
- Waar zie je risico's
- Q&A



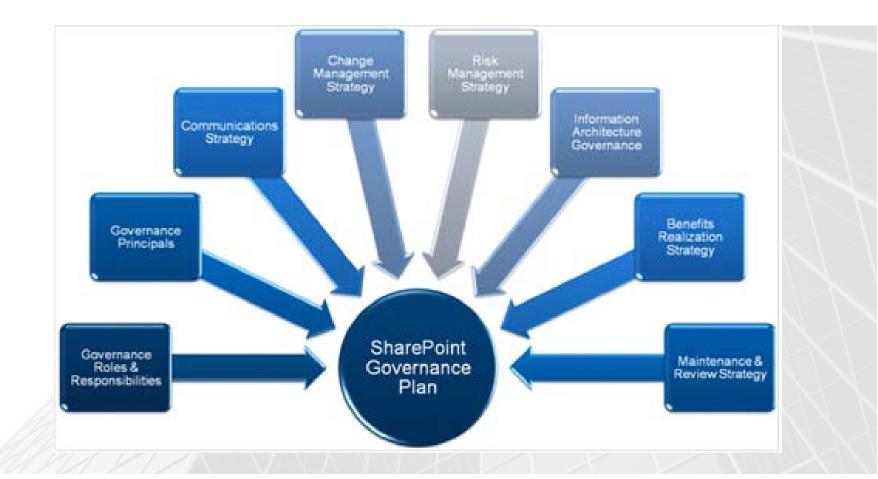
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## Risks

# Waar zie je risico's

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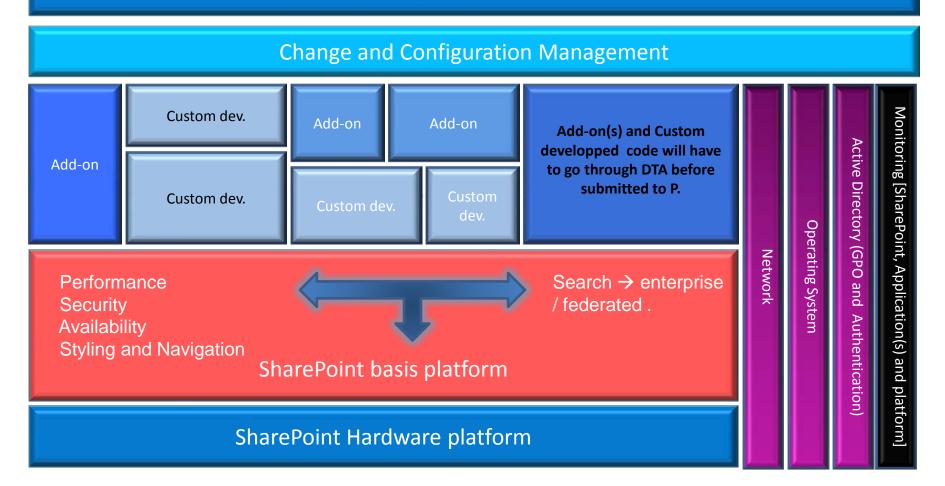
## A view on SharePoint governance



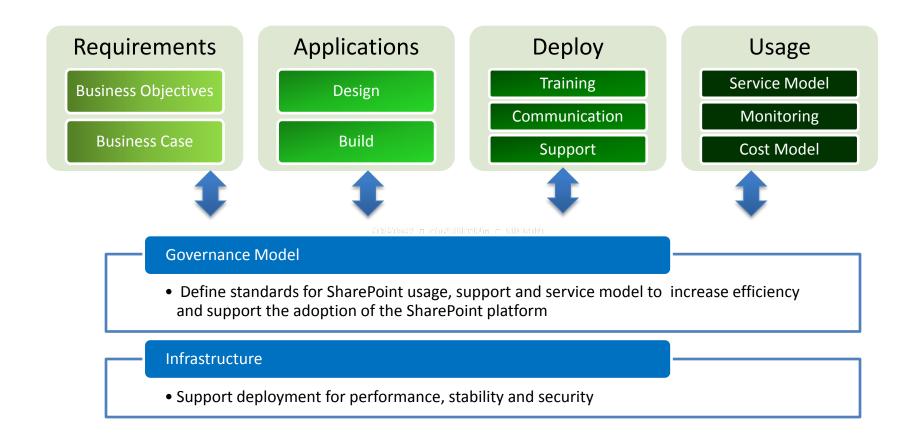
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## SharePoint Landscape

#### Governance / Maintenance / Operations and Administration



## Life Cycle Overview



## SP Governance models Freedom to perform: Keep it simple – Keep it workable!

#### Web content management – Internet / Intranet portals

#### Publish process - Author, approver, publisher

- Code of conduct (e.g. when to use SP)
- Retention policy (expiration)
- Auditing
- •Templates -> Style guide , GUI & Uniform navigation
- Privacy setting impose certain security-related rules(low, mid, high)

#### Basic Collaboration – Team sites, project sites, procurement sites

#### Code of conduct (when to use SP, basic versus solutions)

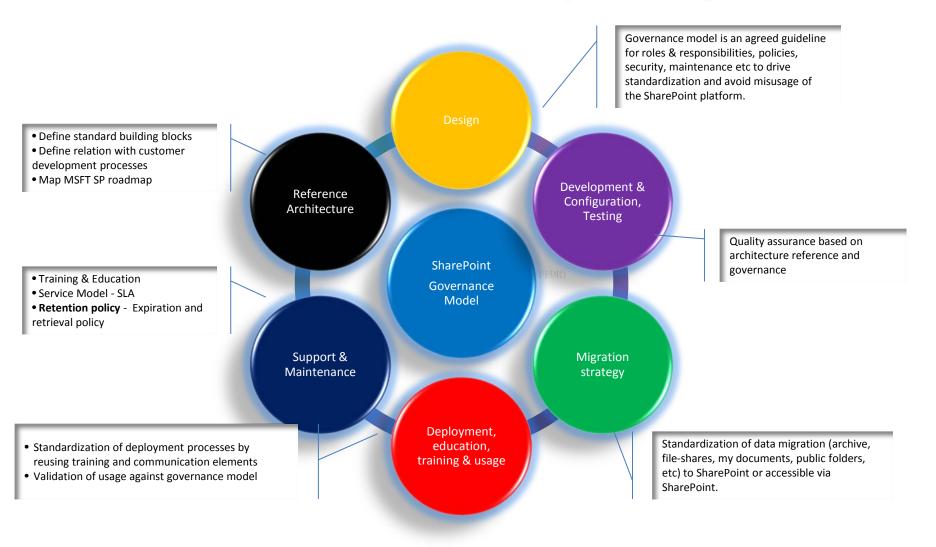
- Login and authentication
- •Site management and lifecycle polices (from request process to archive)
- •On premise and Online standards
- Data protection rules (may vary per country or business unit) Max quota (xx GB)
- Service & Charge model & Retention policy (expiration)

#### **Solutions – Customized Apps**

#### Development and deployment processes (e.g. roles and responsibilities)

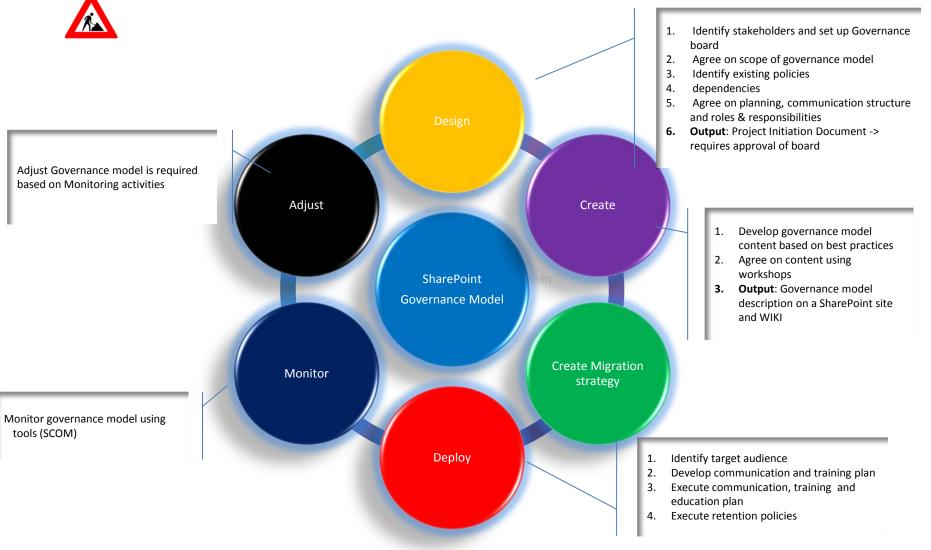
- Application Building blocks (reference architecture??)
- Rules e.g. Globalize application
- •Service Model (support for customization and end user support) and charge mode
- Maintenance model
- Security
- Monitoring
- Data migration strategy
- Training & Education

## SharePoint Governance / Lifecycle Management



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### SharePoint Governance Process



# Summarized $\rightarrow$ SharePoint Governance Creation and implementation Process

#### Inventory

- Customer objective
- Id Roles en responsibilities (IT and Business) and target group(s)
- Interviews
- Decision making model
- •Existing reference, governance and data migration projects

#### Create

- •Create and agree on template (content)
- •Create baseline docs Prepare workshop
- •Workshop with stakeholders
- •Complete documentation
- •Service Model

#### Implement

- Draft deployment strategy
- Agree deployment strategy
- Execute training plan
- Execute communication

#### Monitor

- •Create monitoring plan
- •Execute plan
- Review and adjust governance model

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## SharePoint Governance

## Waar zie je de risico's?

## Governance discussie



## Priorisering



- Beheer(sbaarheid)
  - Stabiliteit
  - Continuiteit
- Kaders voor ontwikkeling op het platform
- Security
- Roadmap voor ontwikkeling
- Rules of Engagement (spelregels)
- Autorisatie
- Change & Release Management
- Governance beleggen in de organisatie
  - Ownership/Stakeholders
- Communicatie

## Call to action

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7. ...





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# Questions?